

Our Response to COVID-19

As a client-centric company, Direction Software LLP, is continuing its focus towards providing solutions for our clients across the globe, keeping in mind that the health and wellbeing of our employees remains our top priority

Despite the unforeseeable disruption that COVID-19 has had on the mobility of our employees and the ability to work in the office, we have ensured that all our teams have transitioned into a secure and remote structure of deliverance and excelled in building a successful 'Work from Home' environment.

As such, we have continued to provide the best services for our clients, meet their demands and continue to remain committed to the work we are delivering.

Our tech services team has enabled secure and robust remote access VPN with 24/7 monitoring and redundancy across multiple internet providers keeping the office reachable from any part of the country and across all internet access providers, making work-from-home seamless for our employees.

We have managed to ensure that all of our staff has the accessible resources needed to continue to work from home, this includes laptops and remote support. We have further strengthened our virtual desktop solution for our Back Office division in just 2 days a milestone we can very proudly share. Communication within the office and between employees has continued to strengthen thanks to the use of Microsoft Teams for secure collaboration with a fallback to Cisco WebEx, which has allowed to keep our internal and external communication lines always open.

We are immensely grateful for the commitment and dedication our staff has shown during these uncertain times and to their capacity to continue to excel in even the most daunting of tasks. We would also like to thank our clients for confiding in our company and knowing that the delivery of our services will not be affected. We continue to find new innovative ways to keep the momentum going and continue to meet the mission of the company.

Please note – In case you need to connect with us urgently, please do so using the contact details below:

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These are rough times for humanity and the world at large, and the goal now is truly to beat this challenge together with cooperation, compassion, care and courage.

Stay Safe - Stay Healthy

Sanjay Gupta | COO
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